

KEIR LEE

CEO & FOUNDER

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BUREAU OF CLAIM SCENE INVESTIGATIONS

TRUST, TRUTH & FACTS MATTER

Keir Lee, CEO & Founder of Bureau of Claim Scene Investigations (BCSI), has 30 years of experience in claims management, 3rd party consulting, adjusting, umpire, appraiser, arbitration and expert witness services. He founded BCSI in 2012 to streamline the claims management and dispute resolution process. BCSI offers clients a diverse and complete range of expert, responsive claim services. Keir has an extensive background in insurance claims, construction project management, adjusting and estimating.

With a reputation built on trust and unbiased accuracy, Keir is a highly sought after Adjuster, Umpire, Appraiser, Arbitrator and 3rd Party Expert. He has worked numerous storms, hurricane and weather events throughout Florida, Georgia, Alabama, Mississippi, Louisiana, Texas, Oklahoma, Arkansas, Tennessee, North and South Carolina, Virginia, West Virginia, Pennsylvania, Washington DC, Maryland, Delaware, New Jersey, Missouri, Ohio, Connecticut, Kentucky, Colorado, California, Nevada, New Mexico, Arizona. He also presents on topics related to claims management and property damage.

Committed to advanced education, collaboration and improving the industry, Keir is currently serving on the Board of Directors for the Windstorm Insurance Network, Inc. and is a Board Member for the Orlando Claims Association (OCA).

With three decades of combined experience as an Insurance Adjuster (IA), Public Adjuster (PA), and Home Improvement Contractor (HIC), he has a thorough understanding of all points of view. He utilizes this knowledge to serve his clients as an IA.

Prior to launching BCSI, Keir worked as an Insurance Adjuster and Claims Examiner for adjusting firms, insurance carriers, as well as third-party administrators (TPAs) for over 15 years. He specialized in insurance appraisals, umpire services, litigation support, and claims consulting services for everyday and catastrophe claims.



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LICENSES & ACCREDITATIONS

- Accredited Claims Adjuster (ACA)
- WIND Certified Umpire
- WIND Certified Appraiser
- Adjuster's License – State of Alabama
- Adjuster's License – State of Florida
- Adjuster's License – State of Louisiana
- Adjuster's License – State of Mississippi
- Adjuster's License – State of Oklahoma
- Adjuster's License – State of South Carolina
- Court Appointed Arbitrator - State of Florida
- Advanced Wind Mitigation Inspection Training – Inspection Depot
- Citizens Independent Adjuster Certification
- Home Inspections Training - Housing Inspection Foundation
- Home Improvement Contractor's License – Covenant Property Services - State of Tennessee
- Phase 1 - Inspection Training - Environmental Assessment Association
- Lead Abatement for Supervisor & Contractors Training - Georgia Tech
- NFIP – Residential, Commercial, Manufactured Home
- NFIP – Flood Certification Number 70001587
- NFIP Training - Pilot Catastrophe Services

MEMBERSHIPS

- Windstorm Insurance Network (WIND)
- Florida Defense Lawyers Association (FDLA)
- Orlando Claims Association (OCA)
- Tampa Bay Claims Association (TBCA)
- National African American Insurance Association (NAAIA)
- American Bar Association (ABA)

BOARD MEMBERSHIPS

- Board Member, Windstorm Insurance Network (WIND), 2024-2025
- Board Member, Orlando Claims Association (OCA), 2024-2025



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EXPERIENCE

CEO & Founder, Bureau of Claim Scene Investigations (BCSI)

2012 - Present

- Provide Insurance Services for Insurance Carriers, TPA Firms, Law Firms, Business Owners, and Policyholders – Commercial & Residential Full or Task Assignments on Daily & Cat Claims, Liability Claims, Re-Inspection Services, Peer Reviews, Appraisals/Umpire Services, Mediation and Litigation Support.

Commercial Claims Adjuster/Examiner, North American Risk Services (NARS) *Temporary Assignment

February 2014 - August 2014

- Handle a caseload of commercial pending claims that encompass all levels of complexity. Establish facts of a loss, coverage analysis, investigation, compensability/liability/negligence determination, litigation management, damage assessment, settlement negotiations. Identify potential fraud and appropriate use of authorized vendors. Duties also include setting timely and appropriate reserves analysis and preparing and submitting large loss reports to client.

Flood Adjuster, Simsol Insurance Services (SIS) *Seasonal Assignment

October 2012 - February 2014

- Investigate loss, determine coverage, set appropriate reserves, and negotiate settlement with claimants from flood damage caused by Superstorm Sandy.

Liability Claims Adjuster, Hub Enterprises, Inc. *Paid Standby Assignment

June 2012 - July 2012

- Investigate claims from claimants who suffered business economic loss from the BP oil spill.

Residential Catastrophe Adjuster, Mariposa Insurance Services *Seasonal Assignment

September 2011 - October 2011

- Investigate loss, determine coverage, and negotiate settlement with claimants from damage caused by Hurricane Irene in New York for Narragansett Bay Insurance Company.

Commercial Catastrophe Adjuster, Mariposa Insurance Services *Seasonal Assignment

September 2011 - October 2011

- Investigate loss, determine coverage, set timely and appropriate reserves and negotiate settlement with claimants from damage caused by Hurricane Irene in New Jersey for Global Indemnity Group, Inc.





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EXPERIENCE - CONTINUED

Residential Catastrophe Adjuster, Provencher & Company Inc. *Seasonal Assignment

August 2011 - September 2011

- Investigate loss, determine coverage, and negotiate settlement with claimants from damage caused by Hurricane Irene in Connecticut for Middle Oak Insurance Co.

Inspector, Florida Property Inspectors

June 2007 - 2012

- Provide Inspection Services - Wind Mitigation Inspections, Underwriting Inspections, 4-point Inspections, Roof Inspections.

Residential Property Catastrophe Adjuster, IMS Catastrophe Services, Inc. *Seasonal Assignment

December 2005 - June 2006

- Investigate loss, determine coverage, and negotiate settlement with claimants from damage caused by Hurricane Wilma for several Insurance carriers in Florida.

Residential Property Catastrophe Adjuster, Pilot Catastrophe Services, Inc. *Seasonal Assignment

September 2004 - November 2005

- Investigate loss, determine coverage, and negotiate settlement with claimants from damage caused by Hurricanes Charlie, Jeanne, Ivan, Francis, Katrina, and Wilma for Allstate.

Owner & Home Improvement Contractor, Covenant Property Services, Inc.

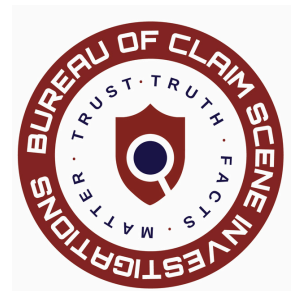
1996 - 2005

- Inspected and scoped fire, water & wind damage claims and provided computerized estimates while performing insurance restoration repairs for carriers and policyholders in Memphis, Tennessee.

Owner, Mid-South Home Inspections Inc.

1996 - 2005

- Inspected homes for buyers, sellers & realtors and provided computer generated reports in Memphis, Tennessee.



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