



# BUREAU OF CLAIM SCENE INVESTIGATIONS

TRUST, TRUTH & FACTS MATTER

## ALTERNATIVE DISPUTE RESOLUTION SERVICES

### WHY HIRE BCSI AS MY 3RD PARTY EXPERT?

When the insurance company and the policyholder cannot agree on the amount of a loss on an insurance claim, they call Bureau of Claim Scene Investigations (BCSI). Integrity and accuracy are at the forefront of everything we do. We bring an honest and balanced approach to the insurance claim investigation industry.



### 3RD PARTY EXPERTISE

- Dispute Resolution
- Appraisal Services
- Umpire Services
- Mediation
- Expert Witness



### ABOUT BCSI

Bureau of Claim Scene Investigations (BCSI) is a strategic insurance claims investigative firm. Our number one goal is to resolve insurance claim disputes for our clients.





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## WHEN YOUR DISPUTES ARE ON THE RISE, CONTACT BCSI!

Our clients trust BCSI to tell the truth about facts obtained during our investigation. The opinions in our reports, estimates and awards are based on diligent research, advanced expertise, and detailed information gathered before, during and after an inspection and investigation.

We work with insurance claims professionals, carriers, TPA firms, attorneys, contractors, corporations, businesses and policyholders seeking closure on their disputes.

### APPRAISAL SERVICES

Most insurance policies provide for Appraisal as an inexpensive means to settle loss disputes. BCSI Appraisers are experts in making damage assessments and determining the value of a residential or commercial loss. We present cost information in a practical and detailed manner.

### UMPIRE SERVICES

An Umpire is necessary when two Appraisers fail to reach an agreement on the value of the loss. BCSI Umpires are highly educated, unbiased professionals charged with rendering a timely and impartial decision regarding the value of the loss.

### MEDIATION

Built on a reputation of trust, accuracy and excellence, we serve as unbiased 3rd party experts on all sides of the claim process. We're proud of our reputation for streamlining efficiencies in claims management across the board.

### EXPERT WITNESS

BCSI Experts are highly qualified to render opinions based on training, years of experience, and background. We serve as a Consultant and Expert Witness in matters involving property insurance claim disputes. We provide expert opinions on the cause, scope and cost to repair the damage.